

Fuel filler door difficult to open

Topic number	LI88.60-P-072093
Version	2
Function group	88.60 Exterior flaps
Date	12-03-2020
Validity	All model series
Reason for change	Work instructions modified.
Reason for block	

Complaint:

Fuel door may require several attempts to open.

Please note that if the complaint "Fuel filler flap not opening" occurs, it is important to check the fuel filler flap before replacing the central locking actuator.

Cause:

Central locking actuator has an electrical fault and does not open.

Remedy:

1. Car locked: To rule out incorrect operation, operate the fuel filler flap in the area shown in Fig. 1 and listen out for the clicking noise of the microswitch in the central locking actuator. If no clicking can be heard, continue with point 4.
2. Car unlocked: Press area on flap to start the microswitch clicking. Flap opens - show the customer the area to press.
3. Car unlocked: Flap cannot be opened regardless of which area you press. Open the flap by operating the emergency release for the CL actuator (through trunk, fender gap cover, etc, depending on specific vehicle)
4. If the Central Locking actuator is pressed directly, with no clicking of microswitch and no electrical release of central locking actuator or if the microswitch clicks, and the electrical release of central locking actuator activates: Root cause is likely the tank filler recess/charging recess. Report results via a PTSS case. In the case, provide a short video of complaint and a video demonstrating step 4.
5. Replace the central locking actuator; check function of new part before installing it. Do not dispose of damaged part. If the new central locking actuator does not release: A more detailed examination of connector coupling, wiring harness, electronics is required.

Symptoms
Overall vehicle / Safety and locking system / Locks/locking/Remote closing mechanism / Jammed
Overall vehicle / Safety and locking system / Locks/locking/Remote closing mechanism / Does not open

Parts

Attachments	
File	Description
ZV Steller Abbildung 1.pdf	CL actuator

XENTRY TIPS
